

Dreamtastic, TERMS & CONDITIONS:



Deposit and Bookings:

Bond/Deposits

\$50 Non-Refundable booking fee, once booking made.

- We are unable to hold your booking date until this booking fee has been paid.-

The deposit will go towards the total rental cost of your party.

(Within **48hrs** of booking, otherwise booking will be released)

Also **\$100 Refundable Damage deposit.**

(Paid with total invoice no later than **5 days prior** to your event)

Any deductions that need to be made will be discussed directly after hireage.

Payment

Full payment of your invoice is required **5 days prior** to your booking date.

Including the \$100 refundable deposit.

Final number count is also required to clear final invoice.

Final payments **not received** by this time **will result in the cancellation** of your party with no exception. No refund of your booking fee.

(If you choose to downgrade the party after this time, the original booking price will still apply with no refund).

Additional guests after this time may not be able to be accommodated. Charges will apply if accommodated.

(Bookings are for one night only, any additional nights are by prior arrangement).

A refundable **\$100 damage deposit** will be added to the total invoice.

The damage deposit will be held to cover any potential damage or additional cleaning. It will be returned in (2 working days) part or full payment dependent on a check of all equipment.

Cleaning Fee

A cleaning fee will be charged/deducted from the damage deposit if there are any stains. Please ensure there is no food/nail polish etc on the bedding and when transporting the teepees please ensure the vehicle is clean – if going in a Ute/tray they need to be covered with a sheet to avoid any dirt or damage.

Pets/Smokefree

Our equipment and gear is smoke and pet free, No pets are allowed on our equipment. If there have been any pets a cleaning fee will be applied from your damage deposit to remove odours/hair/fur or any damages made by the pet.

Cancelling/alteration to your booking:

-With more than **7 days' prior** to event.

*You receive a full refund (excl booking fee),

-Cancelling **6 to 4 days prior** to your event,

*You receive a 50% refund (excl booking fee)

-Less than **2 days prior** to event *No refund will be applied.

Pick Up & Drop Off

We will arrange a time with you to collect and return the Teepee party pack from us in Kawaha Point, Rotorua. Then return it the next day, back to the same address by 12pm.

The set ups come with step-by-step instructions on how to set up your Teepee party.

***Note we will give you 30mins either side of the agreed time. We require communication if you cannot make the agreed time. A fee may be charged for late pickups and drop offs. ***

Space required

Before you confirm your teepee slumber party, please ensure you have enough space to comfortably fit the teepees. Ideally, each tent needs 1.2m of width (max) and 2m of length.

5 teepees in a row will be **approximately 6m x 2m** of space, plus an additional **35cm** for tray tables.

Pillows

We do not supply sleeping pillows for hygiene reasons, please ask your guests to bring their own. Unless you have enough to supply each guest.

Licensed Fabric

Some themes are made from Licensed Disney Fabric. All Disney trademarks including logos and icons remain the property of Disney. The use of Disney trademarks does not indicate any relationship, affiliation, sponsorship or endorsement between Dreamtastic and Disney.

Pricing

All prices are subject to change; however prices quoted at the time of booking, will always be honoured.

Liability to Third Parties:

The Client accepts all liability when renting from Dreamtastic. The Client is responsible for the security of the equipment at all times during the rental period. Any lost/missing, broken, damaged or destroyed equipment will be charged to the Client at full replacement value. We strictly provide entertainment. Dreamtastic strictly set up/supply the teepees/bedding and are not responsible for the safety of children.

Please be aware that children need to be supervised. Dreamtastic will not be liable for any claim for personal injury, loss or damage to the property however caused during your party and hireage time. Dreamtastic decision is final in all matters relating to these Terms & Conditions of Hire.

****With hiring from *Dreamtastic*, you agree to the Terms and Conditions set out in this contract.****

